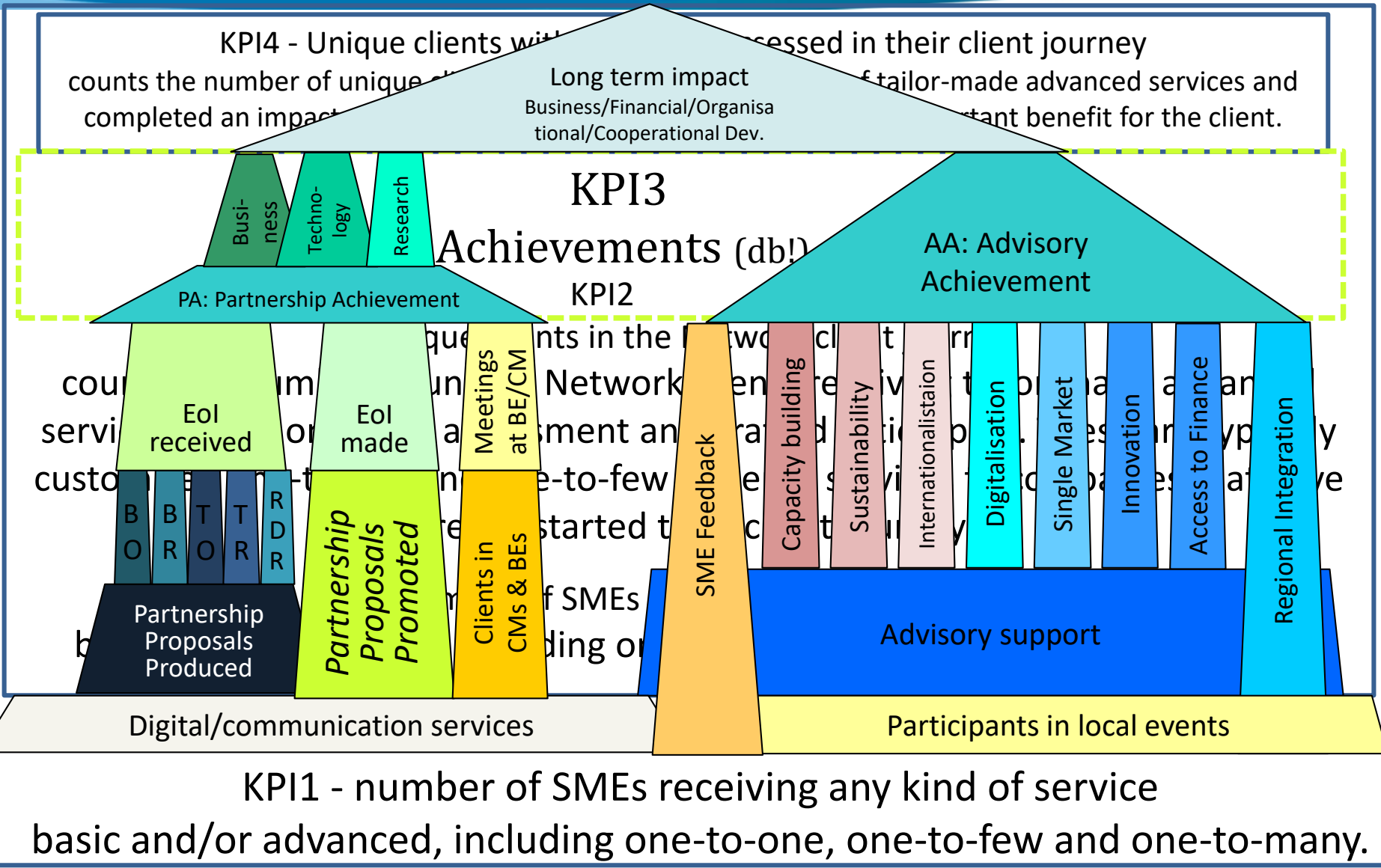


Indikátorok 2022-



Indikátorok 2022- (ZMVA indikátor számokkal)

KPI4 - Unique clients with an impact assessed in their client journey

2022 - 0; 2023 - 4; 2024 - 4; 2025 - 2

Total: 10 (KKV)

KPI3 - Achievements (Db/ügy)

	PA	Total	AA
2022	5	10	5
2023	4	8	4
2024	4	8	4
2025	2	4	2
Total	15	30	15

KPI2 - Unique clients in the Network client journey

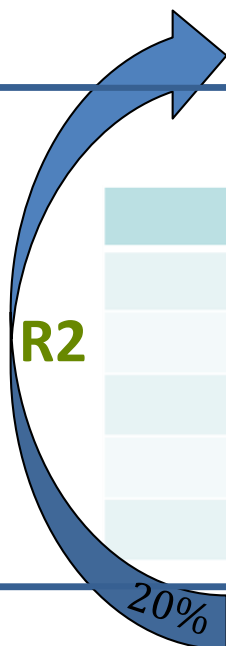
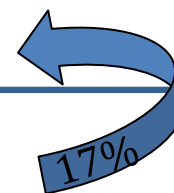
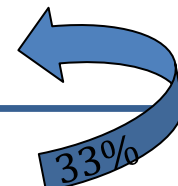
2022 - 20; 2023 - 15; 2024 - 10; 2025 - 5

Total: 50 (KKV)

KPI1 - number of SMEs receiving any kind of service

2022 - 100; 2023 - 90; 2024 - 75; 2025 - 35

Total: 300 (KKV)



R1

R2

Ratio-k

- R1. Achievements per unique clients in the EEN client journey
 $R1 = KPI3 \text{ Achievements} / KPI2 \text{ clients}$
ZMVA: 30/50=60%
- R2. Clients reporting impact per unique clients in the Network client journey
 $R2 = KPI4 \text{ Clients with impact} / KPI2 \text{ clients}$
ZMVA: 10/50=20%
- R3. Achievements per FTE Ratio
 $R3 = KPI3 \text{ Achievements} / FTE$
ZMVA: 30/2,34=12,8 (Achievement / 3,5 év)



Activity indicators

- **ACT1.** Contribution to other Network partners' client journeys
(number of advanced services provided to another Network partner's client)
- **ACT2.** Clients in SME feedback-related actions
 - **ACT2a.** Clients in SME feedback-related actions reached on a wider basis
basic one-to-many services
(ők csak a KPI1-be fognak beletartozni)
 - **ACT2b.** Clients in SME feedback-related actions reached individually
advanced one-to-one services, individual SME feedback
(ők már a KPI2-be is beleszámítanak)
- **ACT3.** Network development and capacity building activities
- **ACT4.** Network coordination and quality management activities

